Ticket Button:

1. Verify that clicking the link navigates the user to the "New Ticket" page.
2. Ensure that the link is visually distinct and easily identifiable as clickable.
3. Check that the link is accessible via keyboard navigation (e.g., tabbing).
4. Confirm that the link is functional on various devices (desktop, tablet, mobile).
5. Validate that the link opens in the same tab as expected.
6. Test what happens if the link is clicked when the user is not logged in (should redirect to a login page or show an error).
7. Verify that the link does not work if the user has JavaScript disabled.
8. Check the behavior of the link when the URL is malformed (e.g., href=/newticket should be href="/newticket").
9. Ensure that clicking the link does not result in an error page (404 or otherwise).
10. Confirm that the link does not navigate if the user has a popup blocker enabled.
11. Simulate a scenario where the user has a slow internet connection and verify that clicking the link shows a loading indicator.
12. Create a test case where the user tries to access the link multiple times rapidly and check for any performance issues or unexpected behavior.
13. Test the link with various screen readers to ensure that it is properly announced and understandable.
14. Check how the link behaves when the user is on a page with JavaScript errors (should it still be clickable?).
15. Validate that the link is still accessible and functional when the browser window is resized or in different orientations (landscape/portrait).

New Ticket:

1. Verify that a user can successfully select a job type from the dropdown and that the selection is reflected in the form.
2. Check that the user can enter a valid vehicle registration number and that it adheres to the specified pattern.
3. Ensure that the user can input a valid email address and that it is accepted by the form.
4. Test that the user can enter a valid customer phone number format and that it is accepted by the form.
5. Validate that the user can select a vehicle make from the dropdown and that the selection is saved correctly.
6. Confirm that the user can input a loan amount that is a positive number and that it is accepted by the form.
7. Check that all required fields display the correct validation messages when left empty upon form submission.
8. Attempt to submit the form with an empty job type selection and verify that an error message is displayed.
9. Input an invalid vehicle registration number (e.g., "XYZ123") and check that the form rejects the input.
10. Enter an invalid email format (e.g., "user@com") and ensure that the form does not accept it.
11. Input a customer phone number that does not match the required pattern (e.g., "123456789") and verify that the form shows an error.
12. Try selecting a vehicle make but then modify it to an invalid value (e.g., "INVALID\_MAKE") and check if the form provides feedback.
13. Enter a negative loan amount and check that the form does not accept it.
14. Leave the customer name field blank and verify that an appropriate error message is displayed upon submission.
15. Test the form's behavior when a user rapidly changes the job type selection multiple times to see if it handles quick interactions without errors.
16. Simulate a user copying and pasting a very long string into the subject field to check if the form correctly enforces the maxlength constraint.
17. Verify that the tooltips provide the correct guidance when hovering over the input fields, especially for complex patterns like phone numbers and registration numbers.
18. Test the form's responsiveness by resizing the browser window and ensuring that all elements remain accessible and usable.
19. Check if the form correctly handles autofill from the browser when the user has previously filled similar forms, ensuring that the correct data is populated.
20. Simulate a scenario where a user starts filling the form but then navigates away and returns later, ensuring that previously entered data is retained.
21. Validate the form's behavior when JavaScript is disabled, ensuring that it still provides meaningful feedback or error messages where applicable.