THL New Ticket

1. Verify that clicking the link navigates the user to the "New Ticket" page.
2. Ensure that the link is visually distinct and easily identifiable as clickable.
3. Check that the link is accessible via keyboard navigation (e.g., tabbing).
4. Confirm that the link is functional on various devices (desktop, tablet, mobile).
5. Validate that the link opens in the same tab as expected.
6. Test what happens if the link is clicked when the user is not logged in (should redirect to a login page or show an error).
7. Verify that the link does not work if the user has JavaScript disabled.
8. Check the behavior of the link when the URL is malformed (e.g., href=/newticket should be href="/newticket").
9. Ensure that clicking the link does not result in an error page (404 or otherwise).
10. Confirm that the link does not navigate if the user has a popup blocker enabled.
11. Simulate a scenario where the user has a slow internet connection and verify that clicking the link shows a loading indicator.
12. Create a test case where the user tries to access the link multiple times rapidly and check for any performance issues or unexpected behavior.
13. Test the link with various screen readers to ensure that it is properly announced and understandable.
14. Check how the link behaves when the user is on a page with JavaScript errors (should it still be clickable?).
15. Validate that the link is still accessible and functional when the browser window is resized or in different orientations (landscape/portrait).